

Macintosh



Follow these instructions very closely and do not skip any part.

The following Instructions will allow you the ability to dial into Midcoast Internet Solutions with your Mac.

Midcoast Internet Solutions will not be held responsible for any problems caused by this configuration.

Minimum requirements:

- 1.) A basic working knowledge of the Macintosh computer is required. Basic skills such as double – clicking, click – and – drag, window scrolling, as well as basic file and menu operations are necessary. For those who need help, there are two Apple tutorials included in the folder titled “Macintosh Tutorials: with the software.
- 2.) A Macintosh or Mac compatible computer with a Motorola 68030 processor or higher (LC III or higher; Power PC is preferred) and at least 16 megabytes of physical RAM installed. System 7.5.3 or higher must already be installed in your computer.

There are three steps that need to be taken to enable your computer to connect to the Internet with Midcoast Internet Solutions. Simply follow the steps one at a time and within minutes you will be “Surfing the Net”.

NOTE: Much of the software included needs to be installed. To install the software, you simply double – click on the install icon and follow the directions as they appear on the screen. If you have Mac OS 8 or higher on your computer, you probably already have all the necessary software installed on your computer, simply follow the steps and you’ll be online in a few minutes.

Step 1

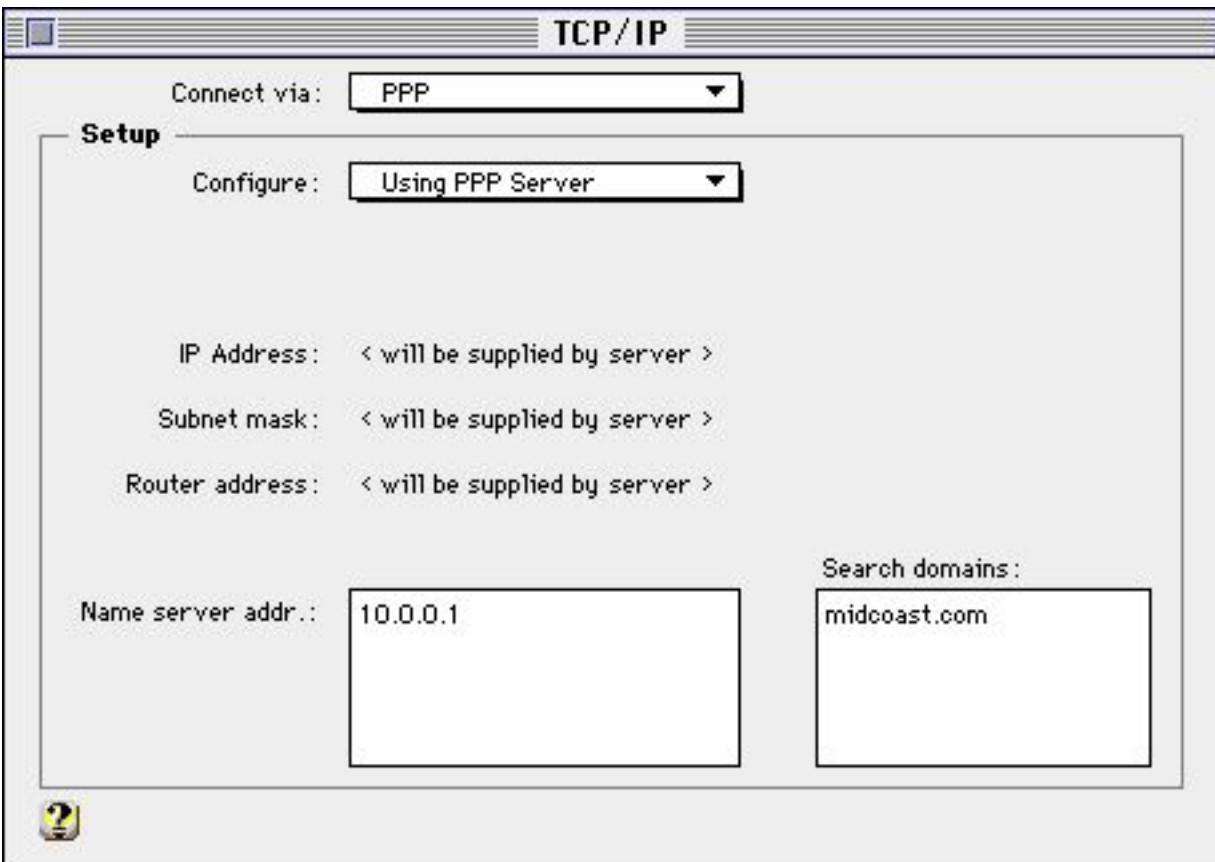
Open your Control Panels folder (Hint – Pull down the “Apple” menu to “Control Panels” and let go)(later systems will have a sub menu on the side) and locate the control panel named “TCP/IP” and open it by double – clicking on it. If you are unable to locate the TCP/IP control panel, proceed directly to Troubleshooting Item 1.

Position the cursor over the small arrow in the window “Connect via:” (see Window A) and hold down the mouse button, select “PPP” from the pop – up menu. If “PPP” does not show, go directly to the troubleshooting section and see Item 2.

Using the mouse select “Using PPP Server” from the “Configure:” menu.

Click the mouse one time in the window titled “Name Server Addr.” And then type in the following numbers, 10.0.0.1 and then in the box titled “Search domains” type in “midcoast.com” (without quotes)

Window A

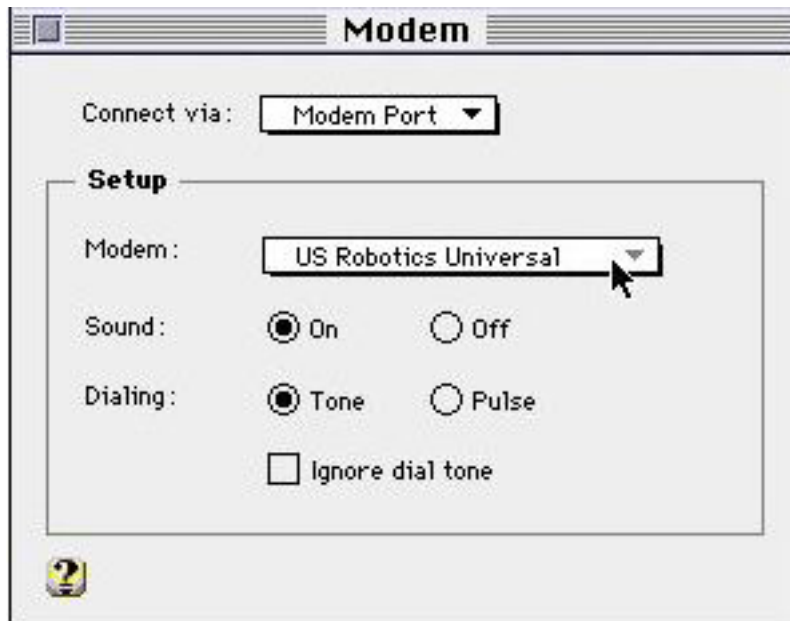


Step 2

Open the Control Panels folder and locate the control panel named “Modem” (*Window B*) if you are unable to locate the modem control panel, proceed directly to “Troubleshooting” Item 2.

Make sure that the correct port is selected for the modem in the “Connect via” window. Then select your modem from the pop-up menu by positioning the cursor over the black arrow in the window titled, “Modem:” and holding the mouse button down, then select your modem. If your modem does not show, go directly to “Troubleshooting” Item 3.

Window B



Your window should look similar to the window above, with your modem showing in the “Modem:” window. If you are not sure what brand, model and speed your modem is you may have to check with your computer manufacturer to find out what modem is installed. This is primarily a situation that occurs with internal modems.

Step 3

Open the Control Panels folder and locate the Control Panel named “PPP” (*Window C*) if you are unable to locate the PPP control panel, proceed directly to page 4, “Installing Internet software,” Item 2.

Note: If you are using System OS 8.5 or an iMac, PPP will be called “Remote Access”

In the “Name section, enter your user ID for midcoast.com. Do Not enter your full name here, only your user ID. Then enter your password in the “Password” section (*NOTE: The password will show as black dots*). Now select a phone number appropriate for your area and enter it in the “Number:” section.

When entering user name do not include “midcoast.com” as part of the name entry. If your email address is “johndoe@midcoast.com” then your user name is “johndoe”.

When entering information on this screen make sure you are using lowercase letters, and no spaces.

Incorrect: John Doe (capitol letters and a space)

Incorrect: JohnDoe (capitol letters)

Correct: johndoe@midcoast.com

Window C

Connect via: Modem

Connection

Registered User Guest

Name: User ID goes here

Password: ●●●●●●●●●●

Save password

Number: local phone number

Status

Idle.

? Options... Connect

Please refer to the MIS Telephone Directory and Contact Information for the list of telephone numbers to dial.

That's it, now make sure your external modem is turned on and connected and click on the "Connect" button. Your modem will dial and connect to Midcoast Internet Solutions. (If you have an internal modem it should always be on with the computer.)

Note: If you are unsure if the number you have chosen is a local call for you then you must refer to your telephone directory or call your local phone company. Midcoast Internet Solutions accepts no responsibility for telephone charges incurred from the use of customer's modems. **It is the customers responsibility to make sure that the number(s) they dial with their modem for internet connectivity is/are a local call for them.**

Now you are online and ready to open the software you wish to use. Please open the Internet Software folder and refer to Using Internet Software for information on the software included. Most software will need to be installed on your computer prior to our using it. **Please note that the software is provided free of charge and comes without any warranties of any kind. Please read all appropriate information provided by the software manufacturer prior to installing any software.**

Installing the software.

In most cases the installation of the software provided on the MIS CD-ROM will be a simple matter of double-clicking the installer icon. In a few minor cases (when no installer icon is present) the installation is a simple matter of dragging and dropping the program folder. "Newswatcher" is a good example of this. The installer icons will look similar to the ones pictured below.



Installer Icons

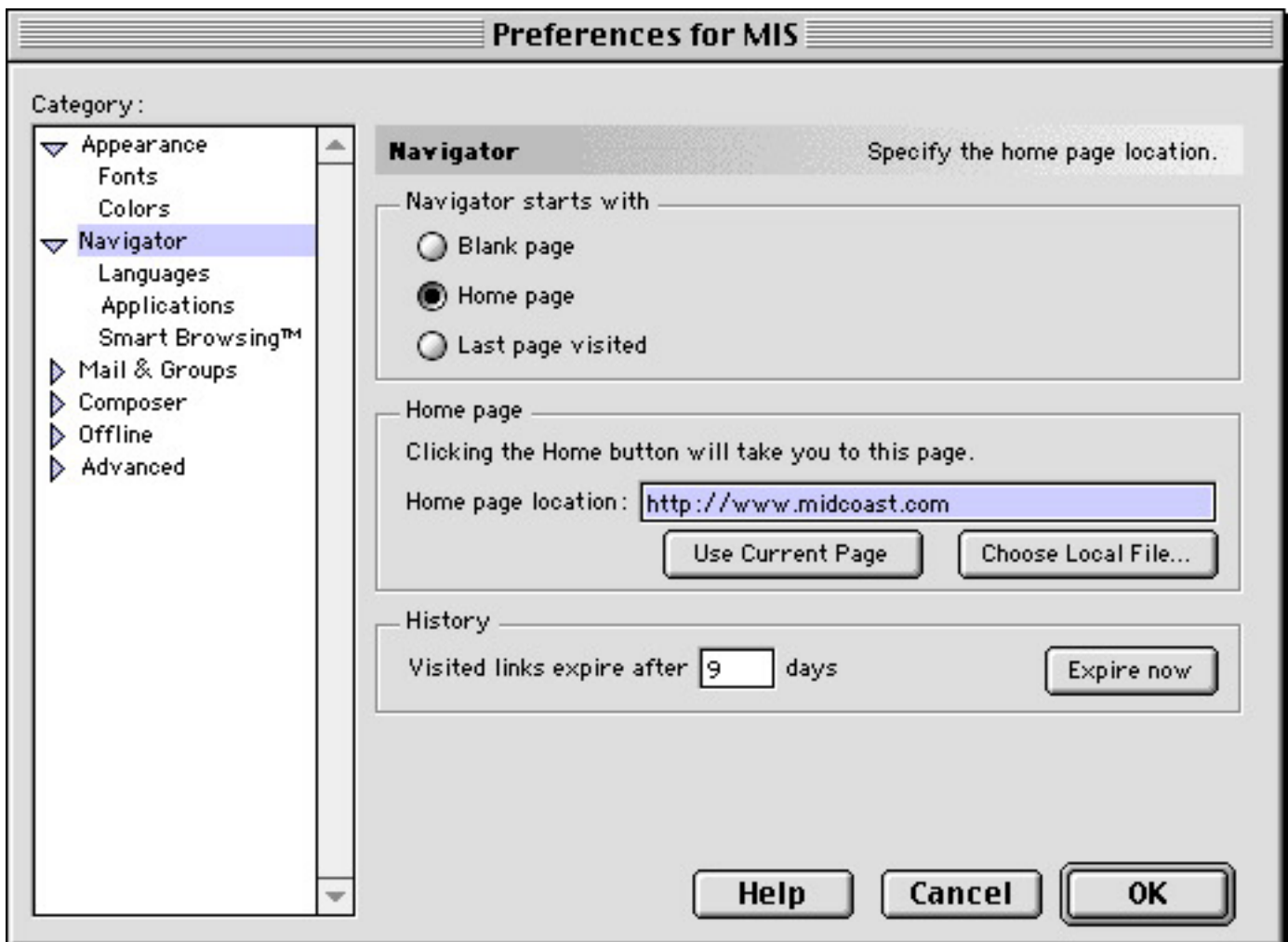


Note: In all cases it is recommended that any new software be installed with "extensions off". When any installation is complete it is recommended that you restart your machine and "rebuild the desktop". These steps can greatly reduce or prevent software conflicts that can occur due to improper installation (extensions on) or extensions conflicts.

The following pages contain configuration instructions for some of the basic internet software included on in Midcoast Internet Solutions (Macintosh) CD-ROM.

Personalizing Netscape Communicator

- 1) Start Netscape Communicator
 - 2) Go to **Preferences** under the **Edit** menu
(See picture to the right)
 - 3) Select “Navigator” under the Category section to the left. (See picture below)
 - 4) In the field next to “Home page location” enter `http://www.midcoast.com` (as shown below)
 - 5) Click the “OK” button at the bottom of the window.
- Netscape Communicator is now configured!



Personalizing Internet Explorer

1) Start Internet Explorer

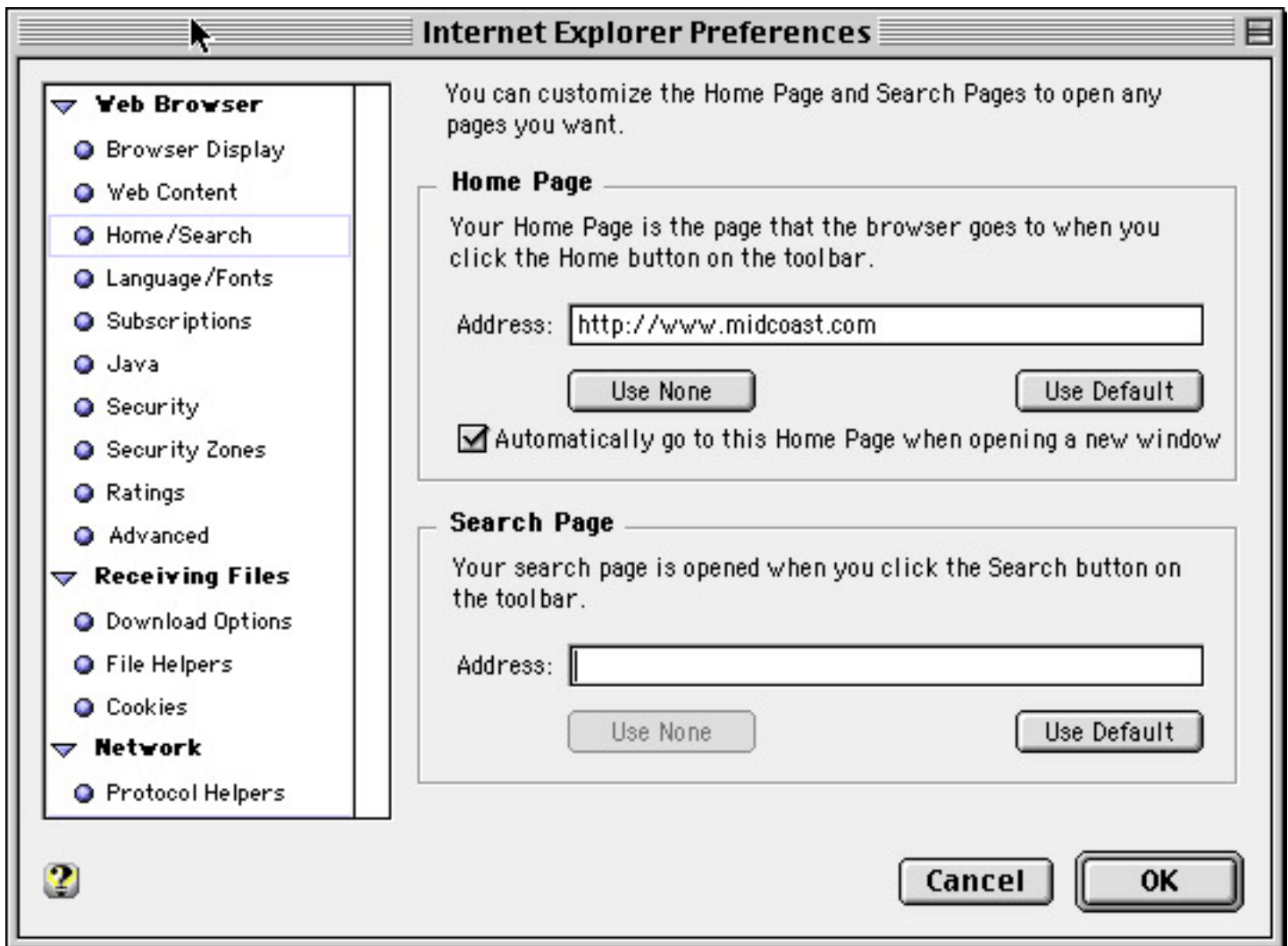
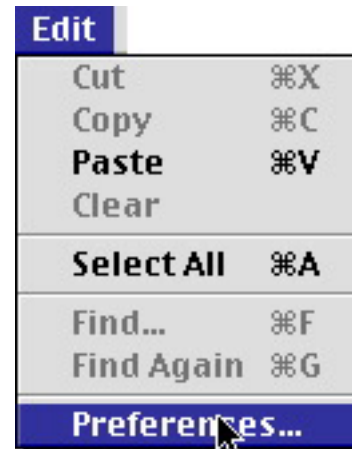
2) Under the Edit menu select Preferences
(See picture to the right)

3) Select "Home/Search" from the menu on the left.
(See picture below)

4) Under "Home Page" enter <http://www.midcoast.com>

5) Click the "OK" button at the bottom of the window.

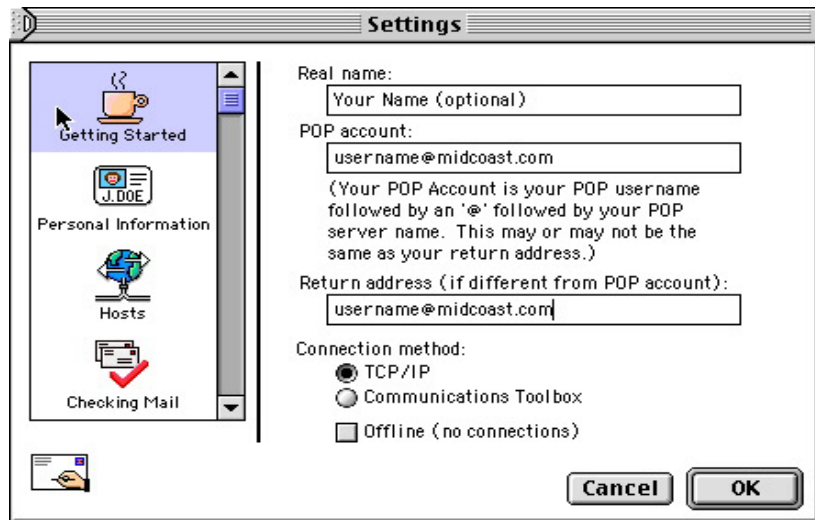
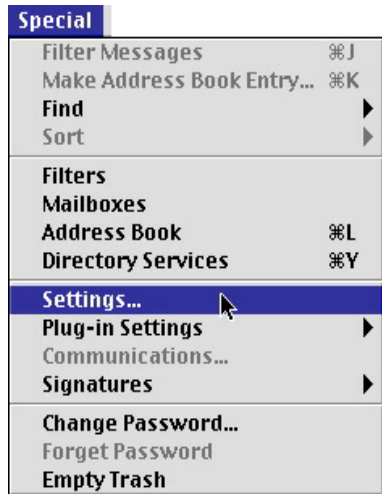
Internet Explorer is now configured!



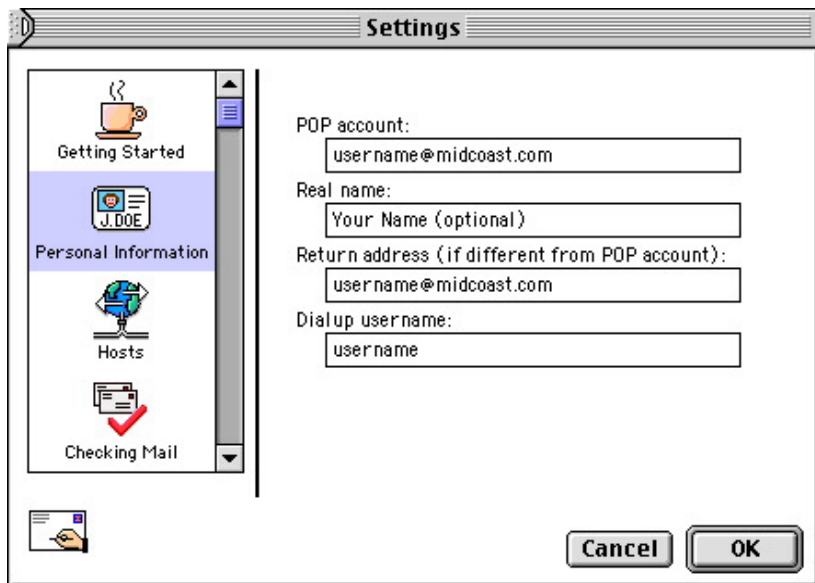
Configuring Eudora Light (email)

1) Start Eudora Light

2) In Eudora Light choose **Settings** under the **Special** control panel



3) In the left window select “Getting Started” Fill in your information to match the 1st window to the right. You will use your own username in place of “username” on your computer.



4) You will need to repeat this step under the “Personal Information” and “Hosts” as it is in the 2nd and 3rd windows to the right.

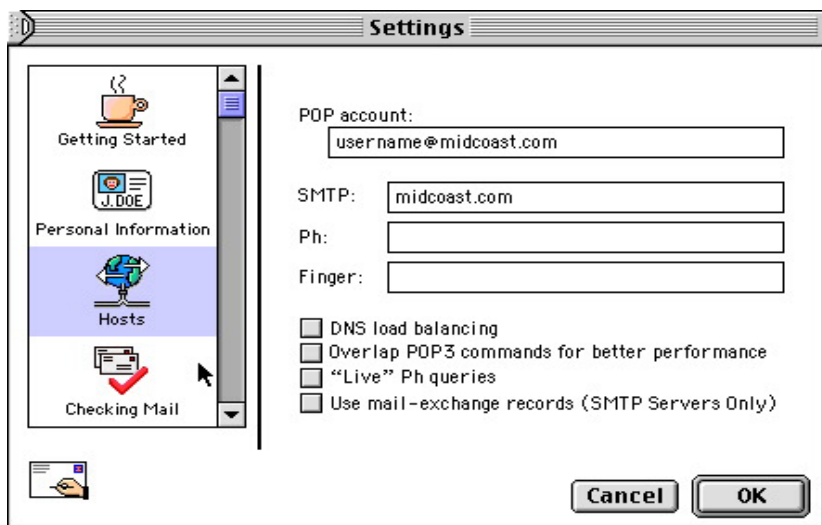
Using Eudora Light

To get new mail waiting on our server, connect to the Internet, select Check Mail from the File menu. After entering your password, it will connect to the server and retrieve any waiting mail.

Messages retrieved from the server show up in the “Inbox”

To send a new message, choose “New message” from the message menu.

Eudora is a very versatile email program with many features. To learn how to take advantage of these features check out www.eudora.com for a downloadable manual.



Trouble Shooting

NOTE: All connection software is located in the folder titled “Mac Connection Software.”

Item 1

Problem: No TCP/IP Control Panel present.

Solution: Install Open Transport

Open the folder “Install Open Transport” and then open the folder “Open Transport – Install First” then double – click on the installer icon and follow the directions that appear on the screen. When finished go back to Step 1 on page 1. (For System 7.6 or higher, please read the note below.) You may then open the folder “Install second (optional)” and install a newer version of Open Transport if you choose.

Item 2

Problem: Either the PPP or Modem Control Panel (or both) is missing.

Solution: Install Open Transport PPP.

To do this, open the folder titled “Install Open Transport PPP” and double click on the installer icon, then follow the directions that appear on the screen. When finished go back to step 2 on page 2. (For Mac OS8 or higher, please read the notes below.)

Item 3

Problem: My modem doesn’t appear in the pop-up menu in the Modem Control Panel.

Solution: Install additional Modem Scripts.

To do this, open the “Additional Modem scripts” folder and double-click on the installer. There is no need to restart the computer after this, then proceed back to step2, page 2.

Note for System 7.6 users or higher only: The TCP/IP control panel is normally installed with your system software. If you can’t find the TCP/IP Control Panel, Then make absolutely certain that it is not present. To do this, pull Down the “File” menu in the finder to “Find...” and let go, then type in TCP/IP and click on the “Find” button. For OS8, reinstall from the system CD-ROM only.

Note for Mac OS8 users or higher only: These files are normally installed with your system software. If you can’t find either the “PPP” Control Panel, or the “Modem” control panel then make absolutely certain that they are not present. To do this, pull down the “File” menu in the finder to “Find...” and let go, then type in PPP and click on the “Find” button, repeat for the word Modem. If you still are unable to locate these Control Panels, reinstall the software from your system CD-ROM only.